ASC

OPERATIONAL RISK MANAGEMENT



Briefing to the HQ AFMC ORM Steering Committee,

18 Nov 98 Mr. Kerry L

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OFFICIAL DISCLAIMER

CRAWL→ WALK→ RUN



AT ALL TIMES, I RESERVE THE RIGHT TO GET SMARTER



- TOPICS FOR TODAY
 - Implementation Plan
 - Scope
 - Tools
 - HQ Action To Date
 - Suggestions



- TEAM WRIGHT-PATT IMP PLAN
 - DEVELOPED BY STEERING GROUP
 - DEVELOP TOOLS
 - PROVIDE TRAINING AND AWARENESS BRIEFINGS
 - SLOW, BUT STEADY PROGRESS
 - AFMC TENANTS INCLUDED
 - OTHER TENANTS VOLUNTARY



- IMPLEMETNATION PLAN
 - <u>Plan A</u>: Develop Shop-Level Tools/Policies
 - ECD: 1 Oct 98 Status: Complete
 - Action: Team Developed
 - 4Cs
 - Visual Aid
 - Supervisors Safety CD
 - Base Level Program
 - Listed in ASCI 90-XXX





4 Cs

1. <u>CLASSIFY</u>-Wins the war IDENTIFY AND ASSESS RISK

2. <u>CONTROL</u> - Minimize reliance on humans

MITIGATE/TRANSFER/ACCEPT

3. <u>COMMUNICATE</u> - Lack of hurts even best plan

UP -- IF NEEDED FOR HIGH RISK

DOWN -- ADVISE ALL PERSONNEL

SIDE -- LESSONS LEARNED

4. CHECK - Feedback completes the





VISUAL AID

- Awareness
- Training Aid For Supervisors
- Emphasis and Advertising
- SST CD
 - 20 Min Block
 - 4Cs
 - Safety Focus





- TEAM W-P BASE LEVEL ROGRAM
- Requirements
 - Training
 - Level 1, 2 and 3
 - ORM Applied to "High Interest" Process
 - New, changed, IG evaluated, Tasks without good written guidance, etc
 - Trades-offs with existing Safety paperwork
 - Alternate programs allowed
 - AFMPAM 63-101
 - AFRL's Lab Review Processes



- IMPLEMETNATION PLAN
 - <u>Plan B</u>: Develop Awareness Training
 - ECD: 1 Oct 98 Status: Complete
 - Action: Objectives developed include
 - Awareness of key concepts and principles including 5Ms
 - Awareness of the Six Step Model
 - ORM efforts in shop/office
 - Employee role (e.g identification and feedback)
 - Listed in ASCI 90-XXX



- IMPLEMENTATION PLAN
 - Plan C: Provide Exec Awareness
 Briefings
 - ECD: 15 Oct 98 Status: On-track
 - Briefing to ASC Senior Staff: 3 Mar 98
 - Briefing to 88 ABW Senior Staff: 13 Nov 98
 - Briefing to 74th Med Group: 14 Dec 98



- IMPLEMETNATION PLAN
 - <u>Plan D</u>: Develop "Level 1" Experts
 - ECD: 15 Nov 98 Status: Complete
 - THANKS WR-ALC
 - Commander's personal experts to tailor program
 - Help as needed from ASC/SE
 - Emphasis on "instructor" skills



- IMPLEMETNATION PLAN
 - Plan E: Develop Curriculum for Supervisors Course
 - ECD: 15 Dec 98 Status: On-track
 - THANKS 88 MSS/DPE
 - 1 Day
 - Instructions on AFI 91-215 tools and -213 concepts
 - Practical examples
 - Requirements of Base program
 - Time-Critical and Deliberate focused
 - Training Goal: 600 Supervisors in 1999



- IMPLEMETNATION PLAN
 - Plan F: Initiate Supervisor Training
 - ECD: 15 Jan 99 Status: On-track
 - THANKS DPE
 - ETMS Course Codes
 - Schedule People/Classrooms/etc



- IMPLEMETNATION PLAN
 - <u>Plan G</u>: Develop Long Term Strategies
 - ECD: 15 May 99 Status: On-track
 - Review all feedback
 - Strategic focus
 - Determine adequacy of training
 - Determine adequacy of tools
 - Modify programs as needed



HQ ACTIONS TO DATE

- Thanks for the patience
 - No "knee jerks"
 - No serious "false starts"
- Thanks for not "overselling"
- Thanks for the flexibility



SUGGESTIONS

- Recognize that ORM is a training effort,
 First and Foremost
 - Enlist DP Professional Trainers
 - minimize training
- Emphasize ORM concepts, not six step process
 - Important for "Level 1"
 - Value at shop level limited



SUGGESTIONS

- Recognize/integrate other risk management programs
 - AFMC 63-101, Integrated Risk Management
 - AFRL Technical Safety Review
 - Hospital "High Risk" treatment review
 - Fire Department NFPA 1500 Requirements
- Enlist aid of all functional HQ counterparts
 - IG: Training Realism, Hazard ID
 - DR/XP: Planning Processes
 - CE: Work Order Processes